

GlobalGiving Annual Report 2011

## 2011: A Watershed Year

Dear Friends,

It was five years after our launch in 2002, when we hit our first \$5 million donation volume milestone. Since then, we have seen exponential growth; between 2010 and 2011, our annual volume nearly doubled from \$10.8 million to \$20.5 million, putting our cumulative donation volume at \$81 million at the end of 2011. 2011 alone also brought in 93,000 new donors and 777 new organizations to our global platform.

Further, we ended the year covering just over 100% of our costs through earned income, well ahead of our target projection of reaching self-sufficiency by 2013. Beating our own estimates was made possible by the unprecedented role we played in directing funds to the Japan disaster—the Japan Center for International Exchange has calculated that GlobalGiving was among the top ten organizations directing funds to Japan from the US, alongside organizations like the American Red Cross, Save the Children, and World Vision. We plan to hit at least 100% cost recovery this year as well, creating a firm foundation of sustainability going forward. This will give us—and our partner organizations—the assurance that we are here for the long haul and that we can spend a lot more of our attention on catalyzing higher performance for every dollar we intermediate. It's our bet that if we can deliver an effective fundraising platform to thousands of grassroots organizations while also catalyzing higher performance, we will be in a good position to not only increase the flow of money in aid and philanthropy, but also to democratize it.

We are proud to share some of our latest achievements in this report and we hope we can encourage you to join our efforts in creating a global market of goodness. Together, we can make positive change happen.

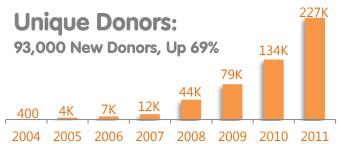
Sincerely,

Mari Kuraishi,

Co-Founder and President







## **X** Our Vision and Mission

GlobalGiving is a charity fundraising web site that gives social entrepreneurs and non-profits from anywhere in the world a chance to raise the money that they need to improve their communities. Since 2002, GlobalGiving has raised over \$80 million from 273,039 donors who have supported 5,899 projects.

#### **Our Vision**

Unleashed potential of people to make positive change happen

#### **Our Mission**

To catalyze a global market for ideas, information, and money that democratizes aid and philanthropy

#### **Our Theory of Change**

Organizations around the world are doing innovative social impact work without the benefit of necessary resources; donors around the world seek more impact. Using a technology-enabled platform to efficiently connect them – and others – will foster access, growth, learning, and effectiveness at a global scale.

#### **Our Core Values**

- Always Open. We believe in the power of great ideas and that these ideas can come from anyone, anywhere, at any time.
- Listen. Act. Learn. Repeat. We continually experiment. We fail quickly and productively. We use data and feedback to guide our course.
- **Never Settle.** We have an obligation to question the rules, change them for the better, raise the bar, play a different game, and play it better than anyone thinks is possible.
- Committed to WOW. We act promptly, enthusiastically, and professionally so people are WOW-ed by their interactions with us.

#### **Our history**

In 1997, World Bank executives Mari Kuraishi and Dennis Whittle were asked to develop innovative ways to combat poverty. They created the World Bank's Development Marketplace, a first-of-its-kind event where people from around the world competed for World Bank funds. The event's success unveiled the enormous potential of a global marketplace for philanthropy, and participants asked for a real marketplace that was open year round and operated virtually. Mari and Dennis saw the brilliance of this idea, left the World Bank and launched GlobalGiving.



## The GlobalGiving Impact



\$23,426 has enabled 414 children and the community of Chukmuk in Guatemala access a new library with over 3000 books



\$63,936 is helping 2,500 kids fight cancer by giving them the healing power of music around Portland, OR



\$10 is providing an insecticide treated mosquito net to save hundreds of lives from **Malaria in Sierra Leone** 



\$3M provided shelter, blankets, heaters, medicine and food to thousands of people in the immediate aftermath of the Earthquake and Tsunami in Japan



\$15,000 is providing access to health and nutrition services for more than 602,000 people in Kenya, Somalia and Ethiopia



\$11,396 is helping nearly 2,000 families in the Philadelphia area put food on their table



\$6,260 has provided solar energy to 250 disadvantaged rural students in India, making night class possible for the first time

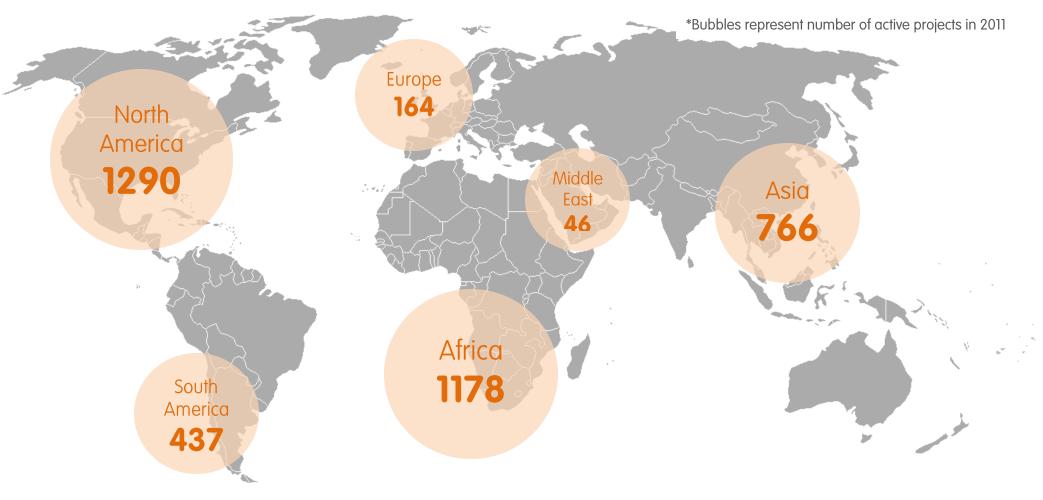


\$2,300 can provide clean water for 2,300 children in Cambodia



\$10 has supplied hundreds of women like Fatima take a six-month tailoring course to help raise income for their families





Our global network extends to over 38,000 projects run by 2000 organizations and growing. 66% of our partners are based in the developing world while our largest share of partners is located in the U.S.

At GlobalGiving, we are open to working with as many organizations as we can. More than half of the organizations that apply to get on GlobalGiving are organizations based in the developing world with no access to the generosity of US philanthropists. Three to four times a year, we invite all of these organizations to submit their documentation,

and if they meet all requirements, we grant them a 30-day trial period. During this period each organization is challenged to raise \$4,000 from 50 donors within a month for their project by reaching out to existing supporters and prospective donors. Each Open Challenge includes training sessions, tips, and support.



## **2011-2012** Highlights



#### Mari Chosen as One of the Top 100 Global Thinkers in 2011 by Foreign Policy

Our Co-Founder and President, Mari, was chosen as one of the Top 100 Global Thinkers of 2011 for her work in "crowdsourcing worldsaving." The list includes activists from the Arab Spring to world-leading politicians and famous Economists. FP writes "Mari Kuraishi has proved that, thanks to the Internet, everyone can be a philanthropist."



#### Mari speaks at BIF-7 Summit

Mari spoke at BIF-7 Summit in front of 400 innovators, entrepreneurs, and inventors from around the world, sharing her story of how she became a social entrepreneur herself.





#### **GlobalGiving Receives 4-star Rating from Charity Navigator**

GlobalGiving received Charity Navigator's highest ranking of 4 stars for sound fiscal management and commitment to accountability and transparency. 4 stars is considered the "Exceptional" rating, meaning an organization "exceeds industry standards and outperforms most charities in its cause." We are also an accredited charity according to the Better Business Bureau's Wise Givina Alliance—which means we meet all 20 standards for accountability.



#### GlobalGivina Named One of the "Top 10 Startups Changing the World"

GlobalGiving was honored to be #3 on Forbes' list of "10 Startups Changing the World and What We Can Learn from Them." Among impressive organizations ranging from Zappos to Instagram, author Ilya Pozin credited GlobalGiving with transforming the way people invest in the developing world.



#### **Celebrating GlobalGiving's 10 Year Anniversary**

GlobalGiving is turning 10 years old in 2012. Throughout the year, we will be "celebrating 10 lessons learned over 10 years" on our globalgoodness blog.



In April 2012, we held a small celebration with our friends from our New York Leadership Council. GlobalGiving was grateful to welcome keynote speaker and former head of the World Bank, James Wolfensohn, who generously discussed GlobalGivina's significance to the international development sector. It was an honor to have Mr. Wolfensohn join us for this event.



Half of all donations in 2011 were directed towards disaster relief activities, especially towards recovery efforts for the Great East Japan Earthquake and Tsunami. This is what we learned.

#### The Importance of Speed

We set up the Japan Earthquake and Tsunami Relief Fund on the morning of the 11th, about six hours after the actual tsunami. We pushed the fund out on social media, which led to the fund being relayed later by professional broadcasters (including traditional media like as *The New York Times*, ABC News, Fox News, NPR, and CNN). The resulting traffic of about 700,000 visits a month was definitely a record.

#### **Japan Still Needs Your Help**

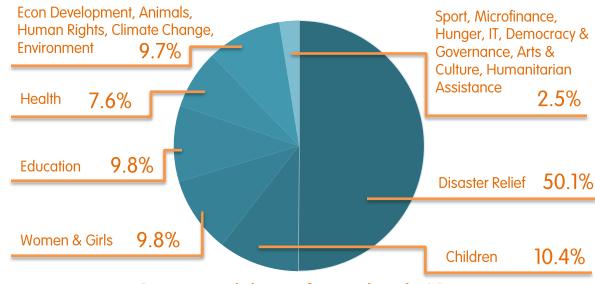
A year after March 2011, we collected messages of encouragement for the victims of the triple disaster via Facebook and delivered them along with hand folded origami cranes on paper developed by one of our corporate partners, Dentsu. The afflicted were delighted by our hand-delivered delicate messages, in sharp contrast to the landscape of the northeastern coast of Japan which still looks like an open wound. While no one is homeless as a result of the disaster, temporary housing is limited to 329 sq ft per household (3-4 people), and is deliberately located in areas far away from their original communities. Added to this politically generated uncertainty about whether people will be allowed to rebuild on their land, or as it looks increasingly likely will have to start over again to rebuild their homes and livelihoods from scratch

#### The Importance of Standing Out

Very few of the umbrella emergency relief orgs were in a position to channel funds to local organizations. At the same time, Japanese NGOs did not have an easy way to reach out to US based donors. GlobalGiving very quickly became that bridge, and we were able to provide real-time information to donors about how their funds were being used. This made it possible for amplification from the initial pool of donors who in turn spread the word via their own social networks. In one month, GlobalGiving collected more than \$150,000 from 2,500 donors over Facebook and \$47,000 from 900 donors via Twitter.

#### **Mass Begets Critical Mass**

It was also interesting to see how the immediate consumer traction translated into enhanced programs with existing partners. For example, Gap, promoted GlobalGiving donation buttons on banner ads on every page of their web properties (Gap, Old Navy, Banana Republic). The disaster also got us in front of a significant number of new corporate partners with whom we had had some conversations, but had not yet converted them into active partners. This, in turn, put us in front of additional consumers—because many of the partners opted to use GlobalGiving in as an employee giving option.



## People Who Make It Happen

We would not be here today without the dozens of people who believed, guided and supported our efforts to make positive change happen.

#### **GlobalGiving Supporters (2002-2012)**

AOL

**B Lab Boston Foundation** 

Blank Foundation

Case Foundation

Dillabough Family

Gates Foundation

**Hewlett Foundation** 

Hewlett-Packard Company

Kellogg Foundation

Legatum Capital

Mott Foundation

Omidyar Family

Omidyar Network

Pettus-Crowe Foundation

Packard Foundation

Rockefeller Foundation

Sall Family

Seven Fund

Skoll Foundation

Summit Fund

US Agency for International Development Yellow Chair Foundation

#### **Board of Directors**

Thomas Bird (Chair)

Suhas Aptez

Maulik Doshi

Fran Hauser

A. J. Wasserstein

Dennis Whittle

Chris Wolz

#### **New York Leadership Council**

Beth Mitchell

Fran Hauser

Alice Korngold

Brian Lakamp

Claire Lyons

Hannah Milman

Frank Pasquale

Michael Pollack

Jonathan Roberts

Brian Walsh

Stephanie Whittier



#### **Our Team**

Cooper Breeden - Grants Associate

Ariel Bright - Partner Services Associate

Donna Callejon - Chief Business Officer

Alison Carlman - Unmarketing Manager

Kevin Conroy - Director of User Experience and Product

Development

Barrett Cope - Operations Analyst

KC Ellis - Champion for Customer Bliss

Ingrid Embree - Director of Strategic Partnerships

Marisa Glassman - Senior Business Partnerships Manager

Nick Hamlin - Operations Associate

John Hecklinger - Chief Program Officer

Nicole Kukowski - Business Partnerships Manager

Mari Kuraishi - Co-Founder and President

Britt Lake - Director of Programs

Adrien Lamoureux - Software Engineer for Good (Contractor)

Sonja Lehner - Program Associate

Marc Maxson - Innovation Consultant

Manmeet Mehta - Senior Program Manager

Davor Mrkoci - Senior Software Engineer for Good

Sudeshna Mukherjee - Atlas Corp Fellow

Alexis Nadin - Senior Program Associate

Linda Shaffer Oatley - Senior Manager, Partner Services Team

Steve Rogers - Director of Engineering

Jay Rosenthal - Business Intelligence Analyst

Justin Rupp - Systems Ninja

Mariya Rusciano - Transaction Czarina

Jennifer Sigler - Chief Operating Officer & Chief Financial Officer Angela Wu - Business Partnerships Associate



## **X** Corporate Partners











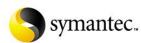
Neutrogena





































**m**ware<sup>®</sup>



























# GLOBALGIVING FOUNDATION, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENT OF ACTIVITIES AND CHANGE IN NET ASSETS FOR THE YEAR ENDED DECEMBER 31, 2011

		2011		2010
	Unrestricted	Temporarily Restricted	Total	Total
REVENUE	Onrestricted	Restricted	Total	Total
Grants	\$ 510,621	\$ 497,787	\$ 1,008,408	\$ 1,291,780
Project contributions	2,240,860	20,559,444	22,800,304	11,267,899
Professional services	1,489,781	-	1,489,781	
Interest income	9,449	-	9,449	21,228
Contributed services and materials	440.000		440.000	454 400
(Note 5)	110,238	-	110,238	
Other revenue Net assets released from donor	33,220	-	33,220	139,878
restrictions (Note 4)	17.843.932	(17.843.932)	_	_
restrictions (Note 4)	17.043.332	(17.043.332)		
Total revenue	22,238,101	3.213.299	25.451.400	14.328.146
EXPENSES				
Project distributions	17,122,767	_	17,122,767	9,671,965
Salaries and benefits	2,676,093	_	2,676,093	
Professional fees and services	454,509	-	454,509	431,939
General and administration	279,197	-	279,197	145,921
Legal and registration fees	361,279	-	361,279	
Telephone	29,221	-	29,221	
Travel	135,422	-	135,422	117,966
Rent (Note 8)	214,424	-	214,424	176,084
Office supplies, printing and reproduction	90.000		90.600	66,338
Depreciation and amortization	89,699 88,882	-	89,699 88,882	78,146
Insurance	6,349	-	6,349	5,208
Other	137,256		137,256	69,191
Culci	107,200		107,200	00,101
Total expenses (Note 12)	21.595.098		21.595.098	13.929.847
Change in net assets before income tax				
expense	643,003	3,213,299	3,856,302	398,299
oxported .	010,000	0,210,200	0,000,002	555,255
Income tax expense (Note 6)	(36.000)		(36,000)	(72.000)
Change in net assets	607,003	3,213,299	3,820,302	326,299
Net assets at beginning of year, as				
restated (Note 13)	814.698	4.054.578	4.869.276	4.542.977
NET ASSETS AT END OF YEAR	\$1,421,701	\$ 7,267,877	\$ 8.689.578	\$ 4.869.276

Complete audited financial statements for the GlobalGiving Foundation given upon request.

### GLOBALGIVING FOUNDATION, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS OF DECEMBER 31, 2011

#### ASSETS

	2011	2010
CURRENT ASSETS		
Cash and cash equivalents Accounts receivable	\$ 7,312,630 1,949,146	\$ 4,247,075 1,051,513
Prepaid expenses and other assets	34.876	28.933
Total current assets	9.296.652	5.327.521
FIXED ASSETS		
Fixed assets, net of accumulated depreciation and amortization of \$291,959 (Note 9)	215,625	227,485
	210,025	221,405
OTHER ASSETS		
Note receivable, related party (Note 2) Deposits	50,625 16,413	50,625 16,413
Deposits	10,415	10,415
Total other assets	67,038	67,038
TOTAL ASSETS	\$ <u>9,579,315</u> \$	5,622,044

#### LIABILITIES AND NET ASSETS

		2011	_	2010
CURRENT LIABILITIES				
Accounts payable and accrued expenses (Note 6) Accrued payroll liabilities Deposits Deferred revenue	\$	174,317 91,073 27,570 516.038	\$	201,721 133,071 27,535 303,423
Total current liabilities	_	808.998	_	665,750
NON-CURRENT LIABILITIES				
Deferred rent (Note 8)	_	80.739	_	87.018
Total liabilities	_	889,737	_	752,768
NET ASSETS				
Unrestricted: Unrestricted Non-controlling interest (Note 7)	_	1,421,301 400	_	813,838 860
Total unrestricted net assets		1,421,701		814,698
Temporarily restricted (Note 3)	_	7,267,877	_	4,054,578
Total net assets	_	8,689,578	_	4,869,276
TOTAL LIABILITIES AND NET ASSETS	\$	9,579,315	\$_	5,622,044

Complete audited financial statements for the GlobalGiving Foundation given upon request.

### GLOBALGIVING FOUNDATION, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS OF DECEMBER 31, 2011

				Total	
	Program	Management		Supporting	
	Expense	and General	Fundraising	Services	Expenses
Project distributions	\$17,122,767	\$ -	\$ -	\$ -	\$ 17,122,767
Salaries and benefits	1,830,448	717,193	128,452	845,645	2,676,093
Professional fees and					
services	350,157	88,501	15,851	104,352	454,509
General and administration	190,971	74,825	13,401	88,226	279,197
Legal and registration fees	247,115	96,823	17,341	114,164	361,279
Telephone	19,987	7,831	1,403	9,234	29,221
Travel	99,892	30,133	5,397	35,530	135,422
Rent	146,666	57,466	10,292	67,758	214,424
Office supplies, printing					
and reproduction	61,494	23,921	4,284	28,205	89,699
Depreciation and					
amortization	60,796	23,820	4,266	28,086	88,882
Insurance	4,342	1,702	305	2,007	6,349
Other	95,080	35,770	6,406	42,176	137,256
TOTAL EXPENSES	\$20,229,715	<b>1,157,985</b>	\$ 207,398	\$ <u>1,365,383</u>	\$ 21,595,098
PERCENT	94%	5%	1%	6%	100%

Complete audited financial statements for the GlobalGiving Foundation given upon request.